

Fact Sheet

My Filtration Online



What Can I Do Online?

My Filtration Online is your personal, online experience where you can re-order products, troubleshoot, find solutions, review your equipment, view the product catalog, track orders and shipments, and access your order history. My Filtration Online is Customer Service at your fingertips; it is the place to go when you need something quick. You can also contact your team at Parker Hannifin directly through My Filtration Online.

Key Benefits

Your Equipment and Troubleshooting

- Review your equipment, your products, and find solutions
- Online interactive troubleshooting guide for Shaker, Pulse-Jet, and Reverse Air baghouses

Ordering

- Re-order products, your order is placed quicker than tradition ordering methods. The order goes directly into our ERP system, reviewed, and booked
- Instantly obtain parts pricing on all products, freight price if shipping PPAD, and get lead-times
- Order by part number, your customer item #, product category (i.e.: bags, cartridges, accessories), or part description
- Using our cross reference tool, order cartridges, and accessories not previously ordered
- Create Favorites for those items you order regularly
- Use your credit card to pay for My Filtration Online orders
- Lead time for items provided
- Access order history
- Reprint order acknowledgments and invoices

Shipping

- Freight costs are estimated and displayed before you place your order
- Ship via 3rd party bill or collect
- Upload Excel files and create orders quickly
- Instantly get tracking numbers with a hyperlink to track shipments
- Attach packing slips or any other documents in My Online Filtration for the plant to use during shipment
- Share specific shipping instructions, and you can add drop ship information to ship directly to your preferred destination
- Track orders and shipments

Other Features

- Access to technical resources
- Return on Investment Calculator
- Training opportunities
- FAQs



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How Do I Sign-up?

Visit www.BHA.com and click the 'Sign Up Now' in the upper, right-hand corner and tell us about yourself, and we will contact you to discuss next steps. If you prefer, you can call your Parker Hannifin representative, and we will get started creating a My Filtration Online destination for your company. A fast, easy, and convenient way to ensure you have what you need for filtration.

Learning how to use the portal is made easy through an on-line training webinar, on-demand recorded training, step by step written instructions, or visual map to show how to obtain specific user information.

What is Coming up Next?

We will continue to listen to your feedback and expand functionality. Coming up next we will have online chat, the ability to access technical data sheets and other important product information, plus if you have a stocking agreement, you will be able to gain access to the available inventory.

