

# EMPD IMS Policy

Innovating Motion

Together for a better tomorrow

Parker Hannifin Electric Motion & Pneumatic Division (EMPD) is committed to provide our customers with **world-class Customer Experience**. We strive to meet future needs and expectations of our customers in new products and services with innovative designs and systems for the future.

We're committed to capture the requirements of all our stakeholders and make sure they are fulfilled. This includes:

- **Premier Customer Experience** in terms of quality and on-time delivery of products & services, as well as communication and interaction
- **EHSE and Legal Compliance** with priority first on occupational safety ("Zero Accidents") and health of our employees and partners
- **Environmental Stewardship** by conserving natural resources, minimizing waste and energy consumption and improving the sustainability of our products and services
- **Ethical Behavior** based on Parker Hannifin's Code of Conduct

We strive to achieve these goals with powerful strategies and concepts:

- **The Parker Win Strategy**, which promotes Parker's Vision "Engineering Your Success" based on the four Parker key values "Winning Culture | Passionate People | Valued Customers | Engaged Leadership" and Parker's Purpose statement "Enabling Engineering Breakthroughs that Lead to a Better Tomorrow"
- The **SAFETY 360 culture** where each employee is encouraged and held accountable for her/his safety and the safety of everyone around her/him ("If you see something, say something")
- **The Parker Quality Strategy and "Zero Defect" Culture**, which is founded on Talented Employees, Capable Processes and Robust Products
- The **POP Strategy (2x2 matrix)**, which supports our efforts to efficiently focus our resources on premier customers and core products
- The cultivation of **High Performance Teams (HPT's)** to engage our workforce in continuous learning and improvement



We develop methodologies focused on problem solving, continuous improvement and elimination of waste in processes applying **Lean Concepts, Simple by Design** and **Risk & Opportunity based thinking**.

We commit to **continuously improve our Integrated Management System (IMS)** and assure engagement of all our employees and stakeholders in the **PDCA** process.

We actively and periodically communicate our **IMS Policy** with all interested parties involved to strengthen commitment to its principles and achieve our objectives in alignment with our EMPD slogan: "**Innovating Motion – Together for a better tomorrow**".

On behalf of EMPD DMT

*Steven Delanote, 2021-04-28*

*(General Manager EMPD)*



ENGINEERING YOUR SUCCESS.