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Contact Us

For details of the Parker organizations in your country, please go to www.parker.com and "Choose Your Country" then select "Contact Us" or "Contact Parker" and see the information labelled "Contact Information." **Take care when using the "Contact Us" facility not to provide your private contact details or any other private information such as your home address or phone number.** See the Privacy Policy for additional information.

Updates and Revisions

These Terms of Use may change from time to time. In certain countries and depending on applicable law, significant changes, e.g. those affecting the scope of the personal information that we process about you, may be specifically brought to your attention. We may do this by prominently posting a notice of such changes on the landing page of a website or an application prior to implementing the change, or by sending you a notification of the change by email. If we require additional consents from you for the processing of your personal information we may request consent to the amended scope of processing of your personal information.

If you have any questions about these Terms of Use, our Privacy Policy or the associated information regarding Cookies, please contact the Parker organizations operating in your country before you continue your use of the Parker Service(s).

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An IP address is a number that is automatically assigned by your Internet Service Provider (ISP) to your computer or other device. Our servers automatically collect and use IP addresses (and if required by applicable law they may be shortened to ensure they do not identify you). They do this for identification purposes, so that data requested by you can be sent to your computer or other device in a manner for presenting content that is tailored to your home country location.

As IP addresses, server log files and other such data do not reveal your specific identify, we treat such information as non-personal information, unless otherwise required by applicable law. Among other things, the Parker organizations use IP addresses for purposes of administering our websites and systems, calculating usage levels of our websites, and helping us to diagnose problems with our websites and/or other Parker Systems. We also use IP addresses in conjunction with cookies for the purpose of "remembering" your computers or other device, to save you from, for example, selecting local languages each time the same computer or other device is used to access the Parker Service(s) (see Cookies).

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“Live Chat”

“Live Chat” is available on certain country specific pages of the Parker website (www.parker.com). It allows direct and real time web- based chat between you and Parker or Parker distributors (depending on the products/services you are interested in). You can use this, for example, to make technical or other enquiries about the products and services of the Parker organizations. If you use “Live Chat”, we may collect your name, business email address and other information including your job title, business telephone number, your employer company and address and your country. “Live Chat” is operated by a third party vendor and your personal information collected through “Live Chat” may be stored or otherwise processed outside your own country including in countries and territories outside the European Economic Area. Transcripts of “Live Chat” sessions may be retained to answer additional questions you may have about Parker products and services or for Parker to improve those products and services.

Please do not choose to use “**Live Chat**” unless you consent to your personal information being transferred outside your own country (including outside the European Economic Area, as relevant) to:

- (i) the Parker organizations in order for them to respond to your enquiries, and
- (ii) to our third party vendor operating “Live Chat”.

In addition, please note there may be justifications other than consent on which the Parker organizations will rely in order to transfer your personal information.

You may of course obtain information about products and/or services of the Parker organizations direct by telephone instead of through use of the Parker Services. Please see the “Contact Us” details on www.parker.com for telephone contact details.

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Tailored marketing emails

When you first visit certain Parker Services, as relevant and depending on applicable laws, you may be asked whether you would like to receive e-mail messages regarding the products and/or services of the Parker organizations and other topics which may be of interest to you.

A particular cookie is used to tailor those types of emails to the products and/or services of the Parker organizations based on how you use the Parker Services. The cookie combines your name and business email address with details of the various pages of the Parker Services that you visit. This is very limited personal information about you, acting in your business capacity and for your employer company. Your browser or device can be set to disable this cookie. This means you can withdraw your consent to it at any time. Please see Cookies for more information.

In addition, in each email you will have the opportunity to manage your preferences, including unsubscribing from further emails. Click on the “Manage Preferences” link at the bottom of the email to do this. You may also opt-out of emails at any time by contacting the Parker organization operating in your country (see “Contact Us” details above). If the emails are not from the Parker organization in your country but are from other companies in the Parker organizations, then the Parker organization in your country may not control those emails but it may at its discretion explain who you should contact to opt-out of them or it may pass on your opt-out request.

The Parker organizations wish to send our tailored marketing emails to your business email address only. Please do not provide us with your personal email address.

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3. Post or transmit any information, software or other material which violates or infringes upon the rights of others, including material which is an invasion of privacy or publicity rights or which is protected by copyright, trademark or other proprietary right, or derivation works with respect thereto, without first obtaining permission from the owner or right holder.
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3. Identification of the material that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled, and information reasonably sufficient to permit us to locate the material;
4. Information reasonably sufficient to permit us to contact the complaining party;
5. A statement that the complaining party has a good-faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law; and
6. A statement that the information in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

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Attn: Legal Department
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Cleveland, Ohio 44124-4141
Phone: (216) 896-3000
Fax: (216) 896-4027
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Last updated: May 2018