

# Success Story

Industry: OEM of Commercial Lifts and Platforms

## Company Statistics

**Industry:** OEM manufacturer of commercial lifts and platforms

- Employs thousands of people in 80 countries worldwide
- More than 80 different types of products

The customer manufactures motorized lifts and platforms for workers to perform service to equipment and facilities at great heights, often in rugged environments. Industries served include construction, aviation, entertainment, and the military.

## The Situation

The customer had been using hardcopy manuals to reference routing instructions, which was time-consuming and not always reliable. Oftentimes, connection points differ between equipment types, requiring multiple types of fittings, some of which may be non-standard. Certain assets may require special tools that a mechanic might not be aware of. Accessibility to maintenance manuals and equipment documentation was also an issue.

This led to:

- Improper hose assembly installation
- Additional downtime due to rework
- Safety issues for equipment and employees



# Success Story

Industry: OEM of Commercial Lifts and Platforms



## The Solution

PTS Pro allowed the client to create records for each hose with proper installation and routing instructions for more than 80 types of equipment. This was extremely important, as each hose can have a unique installation and configuration process depending on the type of equipment it's on and its working environment.

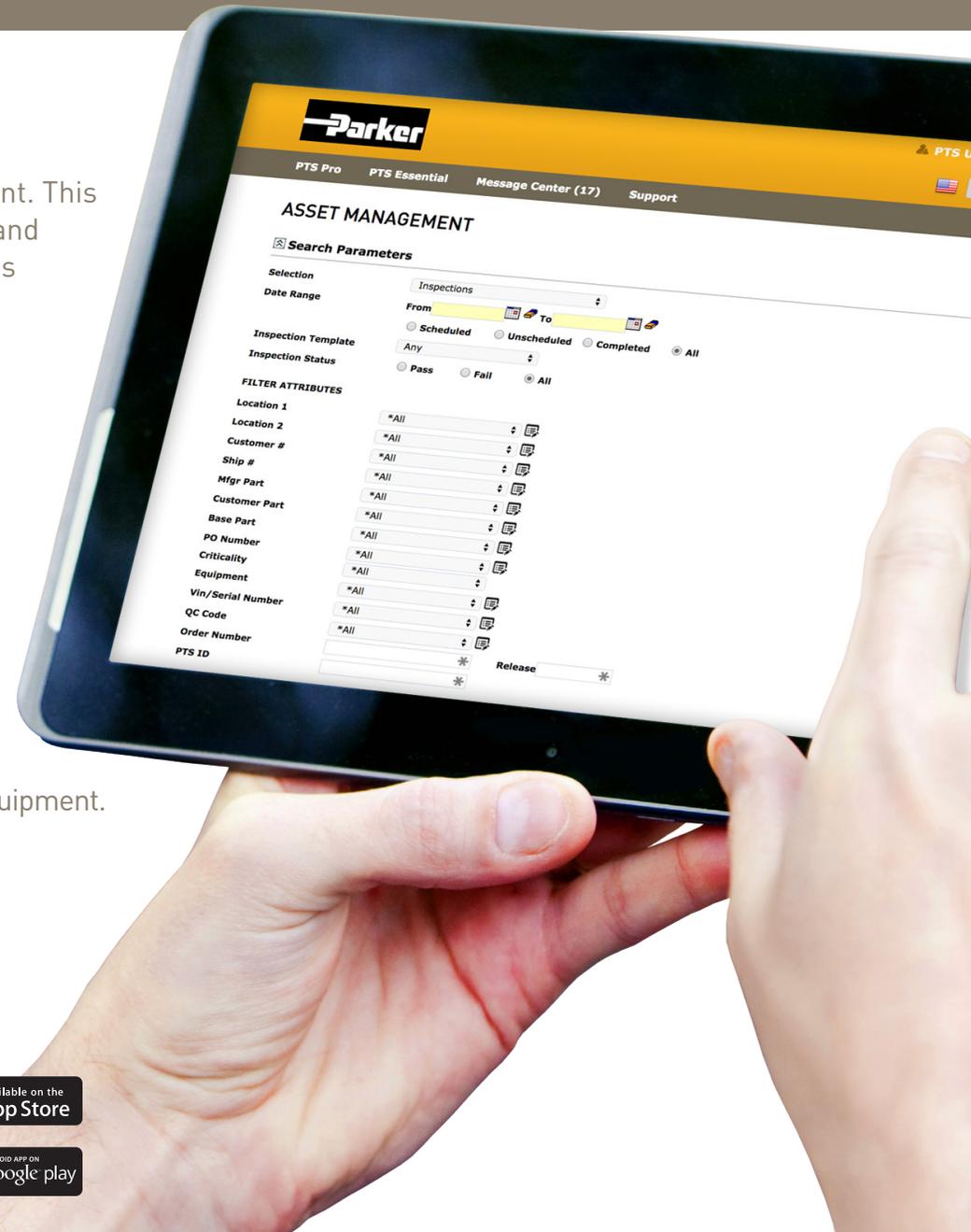
### Asset records include:

- Location information for each piece of equipment
- Customized logo labels with the OEM contact information
- Equipment model and VIN# details
- Hose pressure ratings, safe use recommendations, and lifecycle management
- Optional comments about appropriate application
- Added attachments, including installation pictures, machine schematics, and installation instructions

PTS Pro also improved accessibility by allowing the client to create a single source of detailed, asset-specific information that is readily available to anyone who is manufacturing, engineering, servicing, or maintaining the equipment.

### Parker Hannifin Corporation Global Services

6035 Parkland Blvd.  
Cleveland, OH 44124  
phone 216 896 3000  
www.parker.com/pts



Want to see how PTS Mobile works?  
Scan the code and view our video.

Visit us at [parker.com/pts](http://parker.com/pts)

