

Fact Sheet

My Filtration Online



What Can I Do Using My Filtration Online?

My Filtration Online is your personal, online experience where you can do so many things and you will save so much time: track your orders, access your order history, check lead times and minimum order quantities, cross reference, search for products/history, and more. **My Filtration Online** is Customer Service at your fingertips and the place to go when you need something quickly.

Key Benefits

- Track your orders and access your order history, including status and your current pricing
- Check lead times and minimum order quantities
- Freight estimates or weights & dimensions

Quoting and Ordering Standard Parts

- Access order history, including status and tracking
- Instantly obtain parts pricing on all products, freight shipping quotes (PPAD) or get weights and dimensions to estimate your freight
- View by part number, your customer item #, product category (i.e. bags, cartridges, accessories), or part description
- Check lead time and minimum order quantities
- Create Favorites for those items you order regularly
- Reprint order acknowledgments and invoices
- Re-order products, your order is placed quicker than traditional ordering methods. The order goes directly into our ERP system, reviewed, and booked
- Using our cross-reference tool you can order cartridges and accessories not previously ordered
- Use your credit card to pay for **My Filtration Online** orders

Shipping

- Track orders and shipments
- Freight costs are estimated and displayed before you place your order
- Check weights and dimensions
- Ship via 3rd party bill or collect
- Upload Excel files and create orders quickly
- Instantly get tracking numbers with a hyperlink to track shipments
- Attach packing slips or any other documents in **My Online Filtration** for the plant to use during shipment
- Share specific shipping instructions and Distributors and OEMs can add drop ship information to ship directly to your customer

Other Features

- Access technical resources
- Find dust collection and baghouse maintenance training opportunities
- FAQs



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How Do I Sign-up?

Visit www.BHA.com and look for the **Customer Service at Your Fingertips** section. Click Sign-up and we will contact you to discuss next steps. If you prefer, you can call your Parker Hannifin representative and we will get started creating a My Filtration Online destination for your company. A fast, easy, and convenient way to ensure you have what you need for filtration.

Learning how to use **My Filtration Online** is made easy through an online training webinar, on-demand training, step-by-step written instructions, or a visual map to show how to obtain specific user information.

What is Coming up Next?

We listen to your feedback and expand functionality regularly. Coming up next, you will have the ability to view the shipment Packing List and/or Bill of Lading, access technical datasheets and other important product information, plus if you have a stocking agreement, you will be able to gain access to the available inventory.

